



**DEPARTMENT OF THE ARMY**  
**HEADQUARTERS, UNITED STATES ARMY, EUROPE, AND SEVENTH ARMY**  
**THE DEPUTY COMMANDING GENERAL**  
**UNIT 29351**  
**APO AE 09014**

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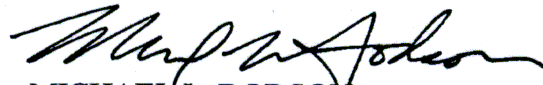
1 February 2002

**MEMORANDUM FOR SEE DISTRIBUTION**

**SUBJECT: Fiscal Year 2002 Installation Status Report (ISR) and Service Based Costing (SBC)  
Data Collection**

This memorandum expires in 6 months.

1. The Installation Status Report (ISR) Program is an HQDA initiative that gives commanders of base operations (BASOPS) units the opportunity to compare the services their units provide both qualitatively and quantitatively against Army-wide standards. ISR and service-based costing (SBC) data provide information on the quality of our infrastructure, environmental programs, and BASOPS support services.
2. Area support groups (ASGs) and base support battalions (BSBs) have been tasked to collect ISR and SBC data from units that provide BASOPS services and will be asking commanders for input during January and February 2002. Commanders must give them their full support by providing timely, objective assessments of the services their facilities provide.
3. The infrastructure component of the ISR is based on the user's perspective. Facility commanders are uniquely qualified to evaluate their facilities according to their requirements. The evaluation of BASOPS support services using the ISR provides the basis for commanders at all levels to estimate, prioritize, and defend BASOPS resource requirements. This evaluation is also a key element in the review and approval of funding for projects.
4. As we begin a transition to consolidated installation management, it is more important than ever that we get this right.
5. The ISR/SBC webpage at <http://www.per.hqusareur.army.mil/rmmgt/isr/isr.htm> provides more information. The POC is Ms. Breidenstine, DSN 370-8383 or e-mail: [breidenk@hq.hqusareur.army.mil](mailto:breidenk@hq.hqusareur.army.mil).

  
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